



7th August 2016

Dear guest,

Thanks for staying at Bass lodge and for reserving the spa. We hope that you enjoy every moment.

The Bass Lodge SPA is available to guests for a fee of \$300 for each stay. In booking the SPA we would like to point out some useful information and certain limitations.

1. Turn on/off – please turn the spa on an off from the fuse box switch located in the Kitchen (above microwave). Take care not to turn the other switches. To save power, we greatly appreciate it if you can switch the spa OFF if you are not using it and just prior to your departure.
2. The spa temperature is set downstairs and so unfortunately it cannot be changed. We have a summer and a winter setting that are in use.
3. Air bubbles can be created by pressing the silver switch located inside the spa room. On occasions this is problematic as it relies upon a pneumatic burst of air to activate the sensor. Hit the silver button hard if required. The air is an optional extra to the spa and not essential to its operation.
4. Water colour – often the water might be cloudy as the water we use is generally pumped from Georges creek prior to your stay.
5. Safety – please do not jump into the spa and do not use glass containers so as to avoid broken glass in the spa. Please take care not to spill water and if you do we appreciate it if you can use a mop or towel to clean it up.

Please remember that operating a spa in a remote location is very difficult for the owners and caretakers who do the best they can to meet your needs with the limitations of the spas age and locality.

If you decide that you no longer wish to book the spa then cancellations must be made 1 week ahead of your stay, at which point you will receive a full refund. Cancellations during stays are not accepted and will not be refunded unless the spa has failed to pump water, heat correctly or other genuine reason which is verified by Bass lodge staff.

We hope the spa provides you enjoyment and relaxation.

Best regards,

Dave and Celia and our caretakers